

Care Homes 39 Silverbirch

Our care homes provide accommodation and 24 hour care and support to adults with specialist needs



About New Outlook

New Outlook has been providing services to visually impaired people for over 170 years. Starting out in 1846 as part of the Birmingham Royal Institute for the Blind (BRIB), we became a standalone housing association in 1997.

Since then, we have gone through several changes to become what we are today – a professional, reliable and committed provider that strives to promote personalised services to support independent living for people with sensory or specialist needs.

What is a Care Home?

Our care homes offer high quality accommodation with 24 hour care and support to adults with sensory impairments, acquired brain injury, learning disabilities and other specialist needs. All of our homes are registered and inspected by the CQC.

Number 39 Silverbirch Road in Erdington has seven en-suite bedrooms, communal space and a spacious, private garden. It strives to create a caring and family-like environment and residents are encouraged to bring their own bedroom furnishings and possessions to make it their own. In some cases pets are allowed.

Facilities include:

- Seven en-suite single bedrooms
- Optional private phone line
- Care call systems for constant support within bedrooms

All areas are fully accessible for individuals with a visual impairment or physical disability. A variety of route recognition aids are situated around the scheme; with wide hallways and doorways, contrasting décor and flooring and guide rails.

The communal area and spacious grounds offer:

- A wheelchair accessible kitchen
- Lounge
- Conservatory/dining area
- Ground floor bathroom with assistive technology
- A large accessible garden with raised flower beds and guide rails
- Lift to all floors

“My son has been a resident at Silverbirch Road for 17 years. Iain requires constant stimulation which his carers always strive to provide. All in all, the whole team at Silverbirch provide the friendly and homely environment that he requires”

Liz Legh-Smith



Our services

Care Partners

Residents at 39 Silverbirch Road are supported by our specialist team who work alongside them to put together a person centred support plan to ensure they can be as independent as possible.

Residents requiring care are considered 'care partners' and are encouraged to take control of their own care with the help of care givers.

Social and community

Erdington is a thriving bustling suburb in the north of Birmingham. The scheme is close to the town centre with supermarket, market and a range of shops and leisure facilities. There is also a Post Office and doctor's surgery close by. There are excellent public transport networks to the local area and Birmingham City Centre.



My sister, Allison is very happy at Silverbirch, she has been supported there in many ways. For example when she first arrived she used a wheelchair and now, with the support and encouragement of the team, she is walking independently with a walking aid



Diane Glew

Payment and access

Referrals are made by your local Social Services department following an assessment of your needs. The cost of the placement will usually be met by Social Services although they may ask you to contribute to some of the costs.



Where are we?

39 Silverbirch Road
Erdington
Birmingham
B24 0AR

Find out more

0121 602 6511
services@newoutlook.org.uk
newoutlook.org.uk

If you are looking for quality services that you can rely on then please contact us today.

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