

Supported Housing 42 Silverbirch

Housing in Erdington designed for people who have a sensory impairment or other specialist need



About New Outlook

New Outlook has been providing services to visually impaired people for over 170 years. Starting out in 1846 as part of the Birmingham Royal Institute for the Blind (BRIB), we became a standalone housing association in 1997.

Since then, we have gone through several changes to become what we are today – a professional, reliable and committed provider that strives to promote personalised services to support independent living for people with sensory or specialist needs.

What is Supported Housing?

Supported housing offers self-contained, safe accommodation with on-site support to help you remain independent.

Number 42 Silverbirch Road has four apartments, each varying in size and layout, communal space and attractive accessible gardens.

Apartments are unfurnished and offer well insulated, thoughtfully designed accommodation with gas heating, double glazing, TV and telephone sockets.

Facilities include:

- Fitted kitchen with integrated cooker, hob and extractor, free standing fridge/freezer and washer/dryer
- Double bedroom
- Well fitted shower room
- Spacious lounge

The communal area and spacious grounds offer:

- A beautiful art-deco entrance hall
- Large communal garden with staff office



Our services

Support

We work in partnership with individuals to identify positive outcomes and explore any current and future support needs. Each tenant is consulted and a personalised tenancy and support plan is developed.

This ensures access to services, advice and support, both internally and externally (by referral), if and when required.

Social and community

Erdington is a thriving bustling suburb in the north of Birmingham. The scheme is close to the town centre with supermarket, market and a range of shops and leisure facilities. There is also a Post Office and doctor's surgery close by. There are excellent public transport networks to the local area and Birmingham City Centre.

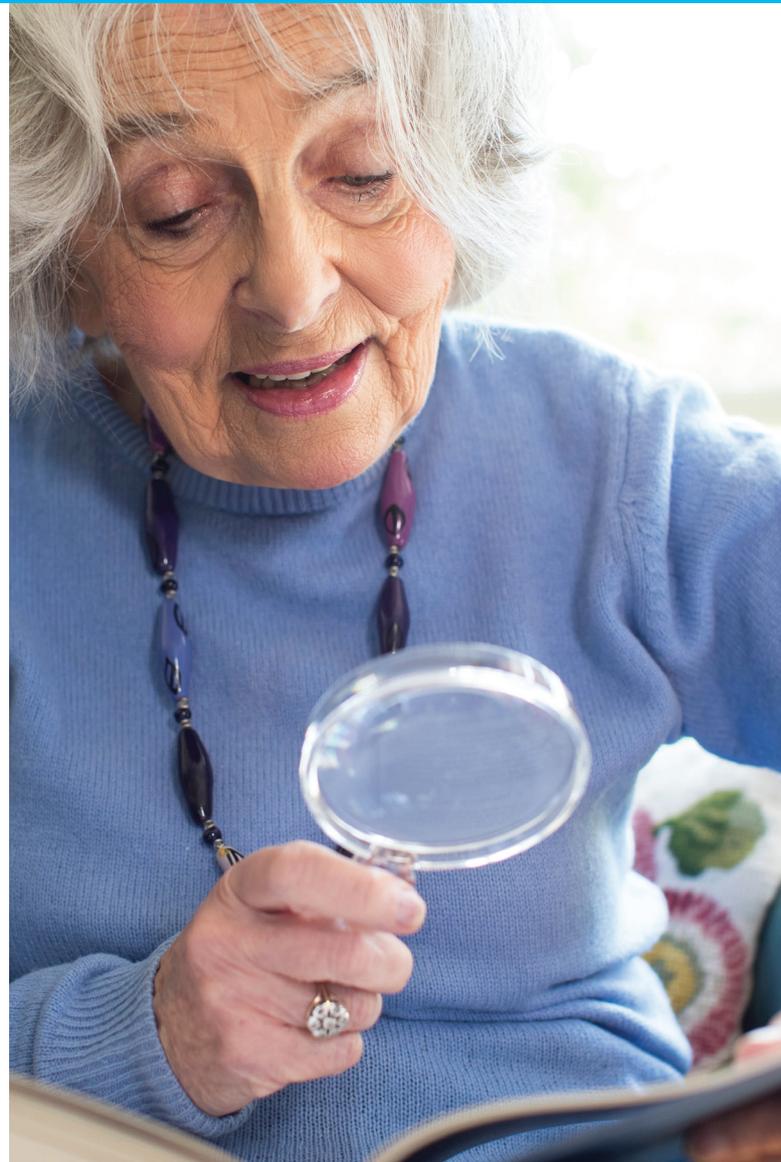
Home support from 'Home Heroes'



Core support at the property is provided by New Outlook's Home Heroes team. This enables tenants to receive a holistic 24/7 service which will meet their care, support and housing needs in a seamless and cost effective way.

Tenants can also purchase additional home or community support for specific tasks or activities from the Home Heroes team. The support they offer includes assistance with everyday tasks, social activities and personal care. All our Home Heroes are professionally trained and committed to providing a high standard of care.

Registered with The Care Quality Commission (CQC), New Outlook's 'Home Heroes' can provide support in your home to simply maintain your independence, whether it's an hour a week, several visits a day or a 24 hour care package.



What you pay

- Rent, electricity, gas, telephone bills and council tax
- A service charge which covers the cost of communal spaces, garden and a share of the utility bills (heat, light and water)
- Home care and support costs provided by our Home Heroes team
- Additional home or community support costs provided by our Home Heroes team, should you choose this optional service

People with a low income may be eligible for help with some of these costs from their local Council, for instance through the receipt of housing benefit or other financial assistance for care and support packages.

Contact us and we can talk to you and your family about the options available.



Where are we?

42 Silverbirch Road
Erdington
Birmingham
B24 0AS

Find out more

0121 602 6511
services@newoutlook.org.uk
newoutlook.org.uk

If you are looking for quality services that you can rely on then please contact us today.

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