

Supported Housing Chatham Place

Sheltered, purpose-built housing in Northfield designed for people aged 55 and over who have a sight loss or visual impairment



About New Outlook

New Outlook has been providing services to visually impaired people for over 170 years. Starting out in 1846 as part of the Birmingham Royal Institute for the Blind (BRIB), we became a standalone housing association in 1997.

Since then, we have gone through several changes to become what we are today – a professional, reliable and committed provider that strives to promote personalised services to support independent living for people with sensory or specialist needs.

What is Supported Housing?

Supported Housing offers self-contained, safe accommodation with on-site support to help you remain independent.

Chatham Place has 64 one and two bedroom apartments. Some of these are part owned and some are rented.

Each apartment is unfurnished and offers well insulated, thoughtfully designed accommodation with gas heating and double glazing.

Facilities include:

- Fitted kitchen
- Spacious lounge
- One or two bedrooms
- Walk in wet room

There are also storage facilities, TV and telephone sockets and a 24-hour emergency call system. All areas are fully accessible for individuals with a visual impairment or physical disability. A variety of route recognition aids are situated around the scheme; with wide hallways and doorways contrasting décor and flooring, a hearing loop system in the communal lounge and reception, and guide rails.

The communal area and spacious grounds offer:

- Large lounge with TV, pool table and darts board
- Small lounge with TV
- Dining area
- On-site Bistro
- Accessible lift
- Secure door entry system
- Large, sunny landscaped garden
- Laundry room
- Computer room
- Arts and crafts room
- Meeting room
- Hair and nail salon



“I thoroughly enjoy the activities and exercise classes at Chatham Place, we have a lot of fun! I invited a friend to come along, she was amazed and said “I didn't realise I could get up off a chair without using my hands until I did this session!”

Norma, a tenant at Chatham Place

Our services

Tenancy support workers

Our tenancy support team work in partnership with individuals to identify positive outcomes and explore any current and future support needs. Each tenant is allocated a team member who works

alongside them to develop a personalised tenancy and support plan. This ensures they have access to services, advice and support, both internally and externally (by referral) if and when required.

Social and community

Northfield town is a thriving bustling suburb in the south of Birmingham. The scheme is a ten minute walk away from the town centre where there is an indoor shopping centre along with other high street shops, banks, building societies and a post office. The town also has a variety of restaurants and cafes and there is also a library and adult education centre across the road. There are excellent public transport networks to the local area and Birmingham City Centre.

Chatham Place is very much part of the local community, having developed a strong relationship with local associations, clubs, support services and social groups.

In addition to access to local facilities tenants can participate in a range of in-house activities and programmes. These include coffee mornings, social events/games, exercise sessions and various clubs and workshops. Some tenants also enjoy undertaking voluntary roles at the scheme such as reception duties and assisting in the Bistro.

Registered with The Care Quality Commission (CQC), and achieving a 'Good' rating in 2016, New Outlook's 'Home Heroes' can provide support in your home to simply maintain your independence, whether it's an hour a week, several visits a day or a 24 hour care package.

The service I receive is very good. I feel very safe at Chatham Place. The staff are friendly and attentive to my needs and always available to help. I believe when you do a job, you should do it properly, the staff do it very well indeed.

Evelyn, a tenant at Chatham Place

Home support from 'Home Heroes'



Tenants also have the option of purchasing New Outlook's in-house home care and support service. Our Home Heroes team are professionally trained and committed to providing high standards of care. The support they offer includes assistance with everyday tasks, social activities and personal care.



What you pay

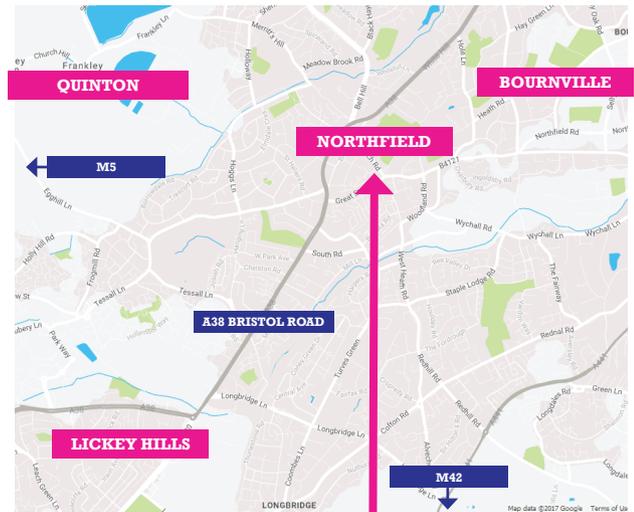
- Rent and electricity, gas, telephone bills and council tax
- A service charge which covers the cost of housing staff and communal facilities such as the use of the laundry, lounge, dining room and gardens
- Home care and support costs if you choose this additional service provided by our Home Heroes team

People with a low income may be eligible for help with some of these costs from their local Council, for instance through the receipt of housing benefit or other financial assistance for care and support packages.

Contact us and we can talk to you and your family about the options available.



Thoughtfully designed accommodation



Where are we?

100 Chatham Road, Northfield,
Birmingham B31 2JW

Find out more

0121 602 6511
services@newoutlook.org.uk
newoutlook.org.uk

If you are looking for quality services that you can rely on then please contact us today.

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